

## I. Melody K. Schiaffino, PhD, MPH

### II. EDUCATION

<u>A. Institution</u>	<u>Years Attended</u>	<u>Degree</u>	<u>Major Field</u>
University of Florida	2010-2014	PHD	Health Services
Research University of South Florida Epidemiology	2005-2008		MPH
University of Missouri-Columbia	1996-2001	BA, BA	Interdisciplinary and Spanish Studies

#### B. Title of Dissertation

*A spatial and organizational approach to measuring disparities in hospital language services*

Chair: R. Paul Duncan, PhD

#### Professional Experience

- 2017 - Visiting Researcher, Moores Cancer Center – Radiation Oncology, UCSD
- 2016 Fellow, NCI Cancer Prevention Fellowship Summer Curriculum Cancer Prevention and Molecular Prevention, National Cancer Institute, Maryland (July-August 2016)
- 2015 - Associate Member, Moores Cancer Center – Reducing Cancer Disparities University of California-San Diego (UCSD), San Diego, CA
- 2014 Fellow, SDSU Grant Research Enterprise Writing Fellowship, Division of Research, San Diego State University, SDSU
- 2014 - Assistant Professor, Graduate School of Public Health College of Health and Health Professions, San Diego State University, San Diego, CA
- 2014 - Core Investigator, Institute for Behavioral and Community Health (IBACH), Assistant Professor, College of Health and Health Professions, San Diego State University, San Diego, CA
- 2010 - 2014 Pre-Doctoral Fellow and Graduate Assistant Department of Health Services Research, Management, and Policy University of Florida, Gainesville, FL
- 2009 - 2011 Health Science Specialist (GS11-1) Department of Veterans Health Affairs James A Haley VA – Center of Excellence, Tampa, FL
- 2008 - 2009 Partnership Program Coordinator (RC II) National Cancer Institute, Cancer Information Service Moffitt Cancer Center, Tampa, FL
- 2006 – 2008 Research Associate II, Clinical Epidemiology

- Moffitt Cancer Center, Tampa, FL
- 2002 – 2005 Visiting Professor/ Guest Lecturer, Department of English  
Hankuk University of Foreign Languages, Seoul, South Korea
- 2001-2002 Health Intern/Interpreter, WIC/Outreach Program  
Boone County Health Department, Columbia, MO

Additional Professional Experience/Training

- 2017 University of Texas MD Anderson Cancer Center – Qualitative Research  
Methods and Data Analysis: A Hands-On Workshop, CERTaIN Program,  
Manchester Grand Hyatt, San Diego, CA, 26 Jan 2017

**III. TEACHING POSITIONS AND RANKS HELD**

<u>Institution</u>	<u>Rank</u>	<u>Date</u>	<u>Major Subject</u>
San Diego State University	Assistant Professor	2014-2015	Organizational Management
University of Florida	Instructor	2013-2014	Health Care System

*Invited University Lectures*

- 2013 **Guest Lecturer, Health Policy (HSA 6115)**  
*College of Public Health, University of Florida.*  
Topic: Organizational Cultural Competence  
Instructor: Allyson Hall, Ph.D.

**IV. TEACHING EFFECTIVENESS**

*Curricula Developed*

- 2016 PH696 HSR Methods  
Graduate School of Public Health, SDSU
- 2015 PH700E Public Health Practice  
*Graduate School of Public Health, SDSU*  
Responsible for developing course
- 2015- PH644A Management of Health Organizations  
*Graduate School of Public Health, SDSU*  
Responsible for more introduction to key factors and in depth analysis of  
key elements of performance among hospital-organizations
- 2014- PH644B High Performing Health Care Organizations  
*Graduate School of Public Health, SDSU*  
Responsible for teaching key elements of performance among hospital-  
organizations

***Faculty Instructor***

Health Professions (700E) GSPH, SDSU	Fall 2015
Health Care Organizations I (644A) HMP Division, GSPH, SDSU	Spring 2015-Present
Managing High Performance Healthcare Organizations II (644B) HMP Division, GSPH, SDSU	Fall 2014-Present
<b><i>Pre-Doctoral Instructor</i></b>	
Graduate Assistant and Guest Lecturer, Health Policy Process MPH and MHA Programs, UF	Spring 2014
Instructor, Introduction to the US Health Care System Bachelor of Health Science Program, UF	Fall 2013
Guest Lecturer, Healthy People 2010/2020 MPH and MHA Programs (College-wide), UF	2012-13
Graduate Assistant, the US Health Care System MHA Program, UF	Fall 2011

## V. PROFESSIONAL GROWTH

### ***PEER-REVIEWED PUBLICATIONS***

1. **Schiaffino, MK**, Ho, T, Finlayson, TL. Contextual-organizational factors associated with greater patient satisfaction scores for patient-provider communication in acute care hospitals: a national sample. *TQM Journal* [Under Review, May 2017]
2. Drizin, JH, Malcarne, VL, **Schiaffino, MK**, Wells, KJ. College Women's Responses to a Celebrity Health Disclosure. *Health Communication*. [Revise and Resubmit, March 2017]
3. Gibbons, J., **Schiaffino, MK**. Determining the Spatial Heterogeneity underlying Racial and Ethnic Differences in Timely Mammography Screening. *Int J Health Geographics*, Nov 2016. [Impact Factor 2.270; 5 yr 2.2825]
4. **Schiaffino, MK**, Nara, A, Mao, L. Hospital language services vary by location and ownership. *Health Aff (Millbank)* Aug 2016; 35: 1399-403. [2015 Impact Factor: 5.23; Journal Rank Health Policy and Services 1/87]
5. Al-Amin, M., **Schiaffino, MK**., Park, SY., Harman, J. Sustained Hospital Performance on HCAHPS Survey: What are the Determinants? *J Healthcare Mgmt* (In Press, Accepted Aug 4, 2016) [2015 Impact Factor: 0.62 Estimate from [Researchgate.net](http://Researchgate.net)]
6. **Schiaffino, MK**, Al-Amin, M., Schumacher, JR. Predictors of language service availability in US hospitals. *Int J Health Policy Manag*. 2014 Oct 3;3(5):259-68. doi: 10.15171/ijhpm.2014.95. eCollection 2014 Oct. [2015 Impact Factor: 1.36 Estimate from [Researchgate.net](http://Researchgate.net)]
7. Hall AG, Schumacher JR, Cannell MB, Berry JB, **Schiaffino MK**, Park S. Tobacco use in Florida: Comparisons between adults living with and without disabilities. *Disability and Health Journal*. 2013; 6(3). [2014 Impact Factor: 1.291]

8. Nielson CM, **Schiaffino MK**, Dunne EF, Salemi JL, Giuliano AR. Associations between male anogenital HPV infection and circumcision by anatomic site sampled and lifetime number of female partners. *J Infect Dis* 2009; 199:7-13. [Impact Factor 6.344; 5-yr Impact: 5.888]

### ***INVITED PRESENTATIONS***

1. Schiaffino, MK. *Language Services in Hospitals vary by Ownership and Location*. NIH Briefing on Health Disparities and Centers for Population Health and Health Disparities Initiative, NIH Clinical Center, Main Campus, September 9<sup>th</sup>, 2016, Bethesda, Maryland.
2. Schiaffino, MK, Nara A, Wood J\*, Walsh T. *Predicting Healthcare Failures: A systems approach*. INCOSE mini conference. April 2016, Los Angeles, Ca. \*Presenter
3. Schiaffino, MK. *Health Services in Context using GIS*. NSF-IBSS Specialist Meeting, August 11-12th 2015, San Diego, Ca.
4. Schiaffino, MK. *Systematic Review of the Literature Methods and Lessons*. Health Careers Opportunity Program (HCOP) (PI Cynthia Park). June 2015. SDSU, San Diego, Ca.
5. Schiaffino, MK. *Modelling the spatial uncertainty of hospital service areas*. Invited talk to the Department of Math and Statistics. February 25th, 2015. San Diego State University, San Diego, Ca.
6. Schiaffino, MK. *Does Institutional Theory explain why some hospitals are providing adequate language services and others are not?* Manuscript presented at Southern Management Association Annual Conference. Oct 2012, Ft. Lauderdale, FL. n.d., SMA\_2012: 1494-1511. [ISBN 978-0- 9836282-3-1]
7. Schiaffino, MK. *Navigating the VA Central IRB for multi-site studies*, Center Presentation, HSR&D/RR&D Center of Excellence Advanced Research Seminars, August 2010, Tampa, Fl.
8. Schiaffino, MK. *Design, Content, and User Management for SharePoint as a Project Management Information System (PMIS)*; Oral Presentation HSR&D/RR&D Center of Excellence Advanced Research Seminars, 23 June 2010, Tampa, Fl.
9. Schiaffino MK, Biggs R. *Using What Works: Training in collaboration with FL Office of Minority Health*. NCI-Cancer Information Service Oral Presentation, training, and curriculum development, October, 2009, St. Petersburg, Fl.
10. Gonzalez M, Schiaffino MK, Sanchez M. *Working with Hispanics: Cultural Competence and Acculturation*. Oral Presentation NCI-Cancer Information Service, Southern Cluster Meeting, Nov 2008, Miami, Fl.

### ***POSTER PRESENTATIONS***

1. Schiaffino, MK. *Organizational Approach to Estimating Hospital Cultural Competence:*

- A National Sample*. Poster presented at AcademyHealth: Annual Research Meeting. June 2016. Boston, Ma.
2. Schiaffino, MK. *Organizational Approach to Estimating Hospital Cultural Competence: A National Sample*. Poster presented at AcademyHealth: Annual Research Meeting. June 2016. Boston, Ma.
  3. Schiaffino, MK. Benitez, Y. Said, S. *Organizational Approach to Estimating Hospital Cultural Competence: A National Sample*. Poster presented at APHA. November 2015. Chicago, IL.
  4. Esteban, E., Schiaffino, MK., Duncan, RP. *Factors Associated with Translation Services in U.S. Hospitals*. Poster presented at Public Health Research Day, University of Florida. April 2015, Gainesville, FL.
  5. Schiaffino, MK. *Organizational Approach to Estimating Hospital Cultural Competence: A National Sample*. Poster presented at AcademyHealth: Annual Research Meeting. June 2014. San Diego, CA.
  6. Schiaffino, MK., Siburt, H. *PhDMoms: Building networks to balance academia and family*. Poster presented at the 2nd Latina Researchers Conference. April 3-5, 2014. New York, NY.
  7. Ali, A., Schiaffino, MK. (Mentor) *Comparing survey response modes for hospital-level research: the Florida Hospital Language Service Study*. Poster presented at the 2013 University of Florida Graduate Student Research Day. October 29, 2013. Gainesville, FL.
  8. Schiaffino, MK. *Contextual and Hospital Characteristics Associated with Variation in Community Hospital Language Service Provision*. Poster presented at AcademyHealth: Annual Research Meeting. June 24-26, 2012. Orlando, FL.
  9. Schiaffino, MK. *Contextual and ethnic disparities in visits to emergency departments by children under 18: NHAMCS 2009*. Poster presented at the 25th Annual Children's Mental Health Conference. Tampa, FL, March 4-7, 2012.
  10. Perales R, Nodarse-Hernandez, K, Noel-Thomas S, Schiaffino M, Martinez-Tyson D, Meade CD, TBCCN Community Partners. *Connections that Work: Community-Academic Partnerships to Address Cancer Health Disparities in the Medically Underserved*. Oral Presentation at SOPHE Mid-Year Conference; May 6-9, 2009, New Orleans, LA. Poster presented at USF: College of Public Health, April 2009, Tampa, FL.
  11. Nielson CM, Schiaffino MK, Dunne EF, Salemi JL, Giuliano AR. *Associations between male anogenital HPV infection and circumcision vary by anatomic site sampled and sexual behavior history*. Poster presented: The 24th International Papillomavirus Conference and Clinical Workshop; November 3-9, 2007; Beijing, China.

***FUNDED AND PENDING PROJECTS (From most recent to past)***

SDSU President's Leadership Fund 2016 (\$8,000)  
Visualizing Big Data to Improve Cancer Outcomes  
Division of Research, SDSU Foundation  
Role: PI

Faculty Mini-Grant for Undergraduate Research 2015-16 (\$2,000)  
Identifying Processes for quality improvement in hospitals  
Division of Undergraduate Studies, San Diego State University  
Role: PI

***COMPLETED FUNDING***

Undergraduate Summer Research Program 2016 (\$2,500)  
Assessing organizational cultural competence in a two-state sample  
Division of Research, San Diego State University  
Role: PI

Undergraduate Summer Research Program 2015 (\$3,000)  
Assessing organizational cultural competence in a two-state sample  
Division of Research, San Diego State University  
Role: PI

GREW Mentorship Pilot 2015 (\$1,500)  
Faculty Mentee Pilot Program  
SDSU Research Foundation  
Role: Fellow and Mentee

GREW Fellowship 2014 (\$3,000)  
Grants and Research Enterprise Writing Fellowship  
SDSU Research Foundation  
Role: Fellow

Faculty Mini-Grant for Undergraduate Research 2014-15 (\$2,000)  
Examining the relationship between organizational factors and cultural competence in Florida hospitals  
Division of Undergraduate Studies, San Diego State University  
Role: PI

Pre-doctoral Fellowship, University of Florida 08/01/10-08/31/14  
Deans Office Liberty Fellow and Shands Board of Directors Scholarship for doctoral studies in the Department of Health Services Research, Management, and Policy in the College of Public Health and Health Professions  
Role: Fellow and Graduate Assistant

VHA-HSR&D/RR&D Powell-Cope (PI) 06/01/09-07/01/11

Existing Practice Patterns for Screening mild Traumatic Brain Injury (mTBI) in OEF/OIF Veterans”, and, “TBI Screening Instruments and Processes for Clinical Follow-Up  
The goal of this study was to study factors and practice patterns associated with screening for mild TBI, the signature injury of the OEF/OIF conflicts.  
Role: Senior Data/Project Manager (GS 11-1)

U01 CA114627 Meade (PI) 06/30/08-06/29/09  
Tampa Bay Community Cancer Network (TB-CCN): A model for reducing health disparities  
The goal of this study is to serve as a Partnership Program Coordinator for the NCI-Cancer Information Service via TBCCN to promote community partnerships for outreach and cancer prevention and awareness.  
Role: Research Coordinator II

Avon Foundation Quinn (PI-Tampa) 06/01/09-06/29/09  
Measuring What Navigators Do: Task and Social Network Analysis  
The goal of this project is to evaluate the services that patient navigators provide through direct observation.  
Role: Co-Investigator

U56 10-14352-01-07 Pledger (PI) 9/26/06-8/31/11  
Partnership between Moffitt Cancer Center and Ponce School of Medicine, Ponce, Puerto Rico  
The goal of this study is to collaborate with Puerto Rico and Moffitt Cancer Center to provide culturally competent education and prevention activities to Spanish speaking populations.  
Role: Consultant

American Cancer Society, UC-Denver Byers (PI) 08/01/06-06/30/08  
Understanding and Improving Breast Cancer Survivorship in Latinas (SUN-SHINE Study)  
The goal of this study is to follow-up on the NCI-funded Study on Hormones, Insulin, Nutrition, and Exercise (SHINE) case-control study of breast cancer survivors and controls to examine factors related to long-term survivorship and quality of life.  
Role: Research Associate II

R01-CA098803-05 Giuliano (PI) 08/01/07-06/30/08  
Natural History of HPV Infection in Men: The HIM Study  
The goal of this study is to examine the epidemiology of HPV in men located in the US, Brazil, and Mexico.  
Role: Research Associate II (Recruiter)

Arias Foundation Partnership, Moffitt Cancer Center 05/01/06-12/15/06  
Project on Human Security and Sustainable Human Development Addressing Cervical Cancer in Costa Rica  
The goal of this study was to examine access to cervical cancer screening and services

among ethnic indigenous women in the Cabécar Reservation, Chirripó, Costa Rica.  
Role: Grad Student Field Research

### **PROJECTS NOT FUNDED**

R21-CA205642-01 Schiaffino (PI)

*Preventing Service Lags in Area Cancer Control by Enhancing Accuracy (PLACE Study)*

The goal of this study is to improve breast cancer screening services by addressing spatial uncertainty in the measurement of service areas and distribution of disease clusters.

Role: PI (Under Review at NIH)

California Breast Cancer Research Program Call for Teams 2015 (\$150,000)

San Diego Breast Cancer Rapid Response Policy Team

California Breast Cancer Research Program

Role: Co-Investigator

University Grants Program (UGP) 2014 (\$10,000)

Assessing organizational cultural competence in a two-state sample

Division of Research, San Diego State University

Role: PI

Clinical and Translational Research Institute Seed Grants 2014 (\$30,000)

Mapping the DNA of the Healthcare System

University of California-San Diego

Role: Co-PI

## **VI. SERVICE FOR THE UNIVERSITY, THE PROFESSION, AND THE COMMUNITY**

### Service for the University

#### **SERVICE**

2015- Faculty-in-Residence, SDSU (2015-2017)

2015- Joint Doctoral Program Dissertation Committee, GSPH (2015-)

2015 Mentor and Presenter, Health Careers Opportunity Program, SDSU (2015)

2014-2015 Member, Computers/Distance Learning Committee, GSPH

2014- Member, Admissions Committee for HMP Division - GSPH

### Service for the Profession

2014 - Reviewer, Early Career Reviewer (ECR) Program at the Center for Scientific Review CSR-NIH, Bethesda, MD

2014- Graduate Program Council Committee Co-Chair, Board of Directors, San Diego Organization for Healthcare Leaders (SOHL Board)

2013- AcademyHealth National Membership Committee Member

2013-2014 Executive Secretary of Graduate, Professional and Family Affairs, Student Government, Office of the Student-Body President, University of Florida, Gainesville

2013-2014 Member, Associate VP Student Affairs Committee on Graduate and International Student Affairs, University of Florida, Gainesville, FL



- 2012- 2014 Member, Deans Committee on Diversity: College of Public Health and Health Professions, University of Florida, Gainesville, FL
- 2012-2014 Founder/President, PhDMoms, University of Florida, Gainesville, FL
- 2011-2014 Member, I-Cubed Grad Student Advisory Council, University of Florida, Gainesville
- 2011-2013 President, AcademyHealth Student Chapter, University of Florida, Gainesville, FL
- 2009 VA Regulatory Affairs Memorandum Group on VA Central IRB for James A Haley VA Hospital, Tampa, FL
- 2008-2009 Co-Chair, Southwest Cancer Collaborative, Florida Cancer Plan Council, Tampa, FL
- 2005-2008 Medical Interpreter, Service Corps-Public Health, University of South FL, Tampa, FL
- 2005-2008 Logistics Chair, Rx for Child Survival: PHSA, University of South FL, Tampa, FL
- 2005-2006 Advocacy Chair, Global Health Student Assoc., University of South FL, Tampa, FL
- 2003-2005 Member, English Media Advisory Council, Hankuk University, Seoul, South Korea

***EDITORIAL ACTIVITIES/AD HOC REVIEWER***

- 2016- Ad Hoc Reviewer, Health Affairs
- 2015- Ad Hoc Reviewer, Social Science and Medicine
- 2014 - Ad Hoc Reviewer, Academy of Management, Methods and Organizational Theory Track
- 2013-2014 Reviewer, Journal of Healthcare for the Poor and Underserved  
[http://muse.jhu.edu/journals/journal\\_of\\_health\\_care\\_for\\_the\\_poor\\_and\\_underserved/v025/25.4.article01.html](http://muse.jhu.edu/journals/journal_of_health_care_for_the_poor_and_underserved/v025/25.4.article01.html)
- 2012-2013 Ad Hoc Reviewer, AcademyHealth ARM Abstracts: Policy Track
- 2009-2012 Reviewer/Scientific Advisor, Susan G. Komen for the Cure Suncoast, St. Pete, FL
- 2007-2008 Cultural Orientation Workgroup, DrPH Competency Model, Assoc. of Schools of Public Health
- 2002 Reviewer, ParentLink Project, University of Missouri, Columbia, MO

Service for the Community

***AFFILIATIONS***

- Member, American Public Health Association, 2008-Present
- Member, AcademyHealth, 2010-Present
- Member, Academy of Management, 2013-Present
- Member, American College of Healthcare Executives (ACHE), 2015-Present

***HONORS/AWARDS***

- 2014 University of Florida Hall of Fame Inductee
- 2013 Colonel Farris Hispanic Alumni Scholarship, University of Florida, Gainesville, FL
- 2013 Student Activities and Involvement; Most Outstanding New Student

2013 Organization - *PhDMoms*, University of Florida, Gainesville, FL  
Point of Light Award, Point of Light Foundation-Former President H.W. Bush

2010-2014 Liberty Predoctoral Fellow, University of Florida, Gainesville, FL

2010-2014 Scholar, UF/Shands Board of Directors, University of Florida, Gainesville, FL

2012 Southern Management Association, Promising Scholar Award, 2012 Annual Meeting, Ft. Lauderdale, FL

2010 Outstanding GS Rating, Center of Excellence, Veterans Health Affairs, Tampa, FL

2009 Certificate of Service, National Cancer Institute-CIS, Miami, FL

2008 Working Mothers Advisory Board, Moffitt Cancer Center, Tampa, FL

2006 Latin American Student Scholarship, University of South Florida, Tampa, FL

1996-2001 George C. Brooks Scholarship, University of Missouri, Columbia, MO

1997 US Army ROTC-Cadet of the Month and Daughters of the Am. Revolution Leadership Medal, University of Missouri, Columbia, MO